

Welcome! By entering our gym, you're agreeing to follow these simple rules designed to keep the space safe, clean, and welcoming for everyone.

### CHECK-IN & ACCESS

- Use your **personal barcode or QR code** to check in. It's for you only, no sharing or tailgating.
- You must be **16+ to join**, and staff may ask for a photo ID.
- Bring your **membership card or the app** to enter.
- **Guests** are welcome under certain membership plans, check your membership contract for specific rules.

### SAFETY FIRST

- Complete a **gym introduction** with a staff member, strongly recommended before using equipment.
- If unsure how to use a machine, **ask a personal trainer** before use.
- Never use the gym under the influence of **alcohol, narcotics, or medications** that impair your ability to exercise safely.

### CLEANLINESS & HYGIENE

- Bring a **towel** and **wipe down equipment** after use with the wipes provided.
- Wear **clean athletic attire** and closed-toe workout shoes. No street clothes, jeans, boots, crocs, or sandals are permitted.

### WHAT'S NOT ALLOWED

- **Dropping weights** or failing to re-rack them can result in cancellation of your membership.
- No **recording or photos** in locker rooms or making others uncomfortable.
- No use of tri-pods on the gym floor.
- **Aggressive or inappropriate behavior** toward staff or other members will result in immediate cancellation and possible police involvement.
- **Smoking/vaping**, using **e-scooters**, or bringing **pets** (other than service animals) is not allowed inside the gym.
- No **outside personal trainers** unless approved in writing. Training without permission may result in a cancellation for both people involved.
- No **bags or large items** on the gym floor, use lockers.

### EQUIPMENT ETIQUETTE

- Don't **hog machines**, share between sets and limit long usage times.
- Avoid training in **large groups** during busy times.
- Use equipment **as intended**. Ask staff if unsure.

## LOCKERS & VALUABLES

- Use lockers **only during your visit**. Locks left overnight will be removed and contents discarded.
- Bring your own lock.
- PureGym is not responsible for lost or stolen items, even those stored in lockers.
- Do NOT bring valuables with you to the gym, valuable lost property is turned over to the police in accordance with local laws.

## LOCKER ROOMS

- We offer gender-specific communal locker rooms (locked from 11PM–5AM)
- No **recording or photos** in locker rooms.

## COMMUNICATION & CONTACT INFO

- Keep your **email, phone number, and address** updated in your member account online.
- We may contact you about account issues, fees, or changes via call, text, email, or mail.

## BILLING & MEMBERSHIP RULES

- All fees must be paid to access the gym, including your **Annual Maintenance Fee**.
- If payment fails, your access may be suspended until resolved. Late payments may include additional fees.
- Memberships are **non-transferable** and sessions are **non-refundable**.
- Memberships may be **revoked or cancelled** at our discretion, with applicable refunds based on usage.

## MEMBERSHIP FREEZES

- Medical freezes: Available with a doctor's note (1–6 months).
- Non-medical freezes: May be authorized once a year at PureGym's discretion.

- Monthly billing and fees continue unless your freeze is approved and processed.

### **QUESTIONS OR CONCERNS?**

Stop by the front desk or contact us via the app. We're here to help.

### **QUICK REMINDERS**

- Respect others and the space.
- Ask for help if you're unsure.
- Keep it clean. Keep it safe. Keep it friendly.

Let's all do our part to make PureGym a great place to work out.